



Innovative Global Crossing IP VPN Service Offers Feature-Rich Converged Platform

- Integrates existing platforms into a single feature-rich solution.
- Robust platform provides roadmap for convergence of voice, video and data applications through a single connection.
- Multiple Classes of Service and differentiated Quality of Service backed by industry-leading SLAs.
- Network-based IP VPN solution utilizes MPLS directly over Dense Wavelength Division Multiplexing technology.

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Florham Park, N.J. – Furthering its industry lead in worldwide Multi-Protocol Label Switching (MPLS) innovation, Global Crossing today announced Global Crossing IP VPN Service™, a feature-rich Internet Protocol Virtual Private Network (IP VPN) solution that offers enterprises and carriers worldwide three classes of service and multiple access options. The highly secure platform provides a roadmap for the convergence of site-to-site voice, video and data traffic into a single connection.

“This service brings to fruition the promise of Global Crossing’s worldwide IP network,” said Global Crossing CEO John Legere. “The future of telecommunications is being built upon global IP-based network connectivity and applications converged into single access point– areas where Global Crossing is a clear leader.”

Available today in more than 300 cities in 52 countries through extended reach relationships, the service represents product development that delivers on Global Crossing’s vision of a global “any-to-any” interconnectivity solution: anytime, anywhere, through multiple access across Global Crossing’s MPLS over DWDM technology.

“Global Crossing IP VPN Service is writing the next chapter in global network connectivity,” said Global Crossing’s senior vice president of offer and product management, Anthony Christie. “It’s no longer about choosing between networking technologies, such as frame relay or ATM or MPLS. It’s about lowering networking risk and offering the choice to use a solution that best fits an application or business need.”

Multiple Classes of Service

Global Crossing IP VPN Service offers multiple Classes of Service (CoS) and differentiated Quality of Service (QoS) using MPLS directly over Dense Wavelength Division Multiplexing (DWDM). MPLS technology speeds the flow of data by adding a series of labels and delivering data packets across a pre-determined path.

With three classes of service over true IP-enabled MPLS core – Basic, Enhanced or Premium – enterprises gain unprecedented choice for the transmission of their data traffic based on application and traffic usage requirements. Basic service is ideal for common service applications such as e-mail and file transfers. Enhanced service is recommended for data delivery applications to minimize packet loss. Premium service is intended for real-time applications such as voice and video conferencing where jitter must be tightly controlled. Each class of service is backed by Service Level Agreements (SLAs) that include latency, packet loss, jitter and availability depending on class of service ordered.

"We found Global Crossing IP VPN Service to be an excellent solution for centralizing our data centers," said Kevin O'Connor, IT manager at Akin Gump, a large law firm based in Washington, D.C. "We consolidated traffic across 15 offices throughout the U.S. and reduced 15 data centers to two. It was Global Crossing's MPLS IP VPN backbone that helped us achieve consolidation as well as the logistical network proficiencies of an IP-based network."

In addition, Global Crossing IP VPN Service provides users with integrated Layer-2 and Layer-3 capabilities supporting High Level Data Link Control (HDLC), Point-to-Point Protocol (PPP), frame relay, ATM and Ethernet encapsulations. Global Crossing IP VPN Service can be combined with the Global Crossing Remote Access Service using the tunnel or gateway reservation model, single loop Dedicated Internet Access or Secure Internet Access to deliver a highly scalable, multiple-connection IP VPN network. The network supports the ability to exchange routes using popular protocols and methods such as Open Shortest Path First (OSPF), Routing Information Protocol (RIP), Border Gateway Protocol (BGP) and static over connections at speeds from 64 Kbps up to OC48/STM 16.

Furthermore, with the addition of uCommand[®], Global Crossing's secure, private Web-based network management tool, customers can monitor their VPN network usage by CoS; monitor in monthly, daily, hourly or five-minute intervals; create reports by total, peak, and average utilization; reroute traffic; order new services; and create and track trouble tickets and bill payment. Multiple network services can be supported through this single online tool.

"With this addition to the Global Crossing IP VPN service portfolio, customers stand to benefit from the flexibility of an integrated service platform leveraging MPLS technology," said Nick Maynard, senior analyst at The Yankee Group. "This IP VPN offering is a clear indicator that Global Crossing continues to enhance their enterprise services as a next-generation global service provider."

The Evolution of an IP VPN

In October 2001, Global Crossing released VPN services in two variations, SmartRoute IP VPN™, an IPsec-based VPN, and ExpressRoute IP VPN™, an IP VPN based on MPLS technology. These VPNs, along with VPN enterprise solutions deployed in the United Kingdom, were designed to meet the needs of global enterprises and carriers respectively.

Global Crossing IP VPN Service brings together all of the best VPN features once offered exclusively through Global Crossing's SmartRoute and ExpressRoute network solutions and unifies them in a single platform that extends worldwide. The new global platform will also interconnect with the Data Link Direct IP VPN customers in the UK and the Global Financial Markets Extranet IP VPN platforms.

"Clearly, we have adapted our IP VPN solutions to the business and usage needs of our customers by providing them with an unmatched customer experience in the industry," added Anthony Christie. "We're proud to report that we're already generating more than \$100 million annually in our portfolio of IP services worldwide, and we anticipate a dramatic increase in the number of customers who want to leverage this type of service in the future."

Business Continuity

Depending on networking application and business needs, Global Crossing IP VPN Service provides the logical migration path for enterprises using Global Crossing frame relay, ATM, or private line networks to an MPLS IP-based network without interruption.

Additionally, the service is well suited for enterprise business continuity planning as a reliable, secure backup to other WAN connections.

ABOUT GLOBAL CROSSING

Global Crossing provides telecommunications solutions over the world's first integrated global IP-based network, which reaches 27 countries and more than 200 major cities around the globe. Global Crossing serves many of the world's largest corporations, providing a full range of managed data and voice products and services.

On January 28, 2002, Global Crossing Ltd. and certain of its subsidiaries (excluding Asia Global Crossing and its subsidiaries) commenced Chapter 11 cases in the United States Bankruptcy Court for the Southern District of New York (Bankruptcy Court) and coordinated proceedings in the Supreme Court of Bermuda (Bermuda Court). On the same date, the Bermuda Court granted an order appointing joint provisional liquidators with the power to oversee the continuation and reorganization of the Bermuda-incorporated companies' businesses under the control of their boards of directors and under the supervision of the Bankruptcy Court and the Bermuda Court. Additional Global Crossing subsidiaries commenced Chapter 11 cases on April 23, August 4 and August 30, 2002, with the Bermuda incorporated subsidiaries filing coordinated insolvency proceedings in the Bermuda Court. The administration of all the cases filed subsequent to Global Crossing's initial filing on January 28, 2002 has been consolidated with that of the cases commenced on January 28, 2002. Global Crossing's Plan of Reorganization, which was confirmed by the Bankruptcy Court on December 26, 2002, does not include a capital structure in which existing common or preferred equity will retain any value.

On November 18, 2002, Asia Global Crossing Ltd., a majority-owned subsidiary of Global Crossing, and its subsidiary, Asia Global Crossing Development Co., commenced Chapter 11 cases in the United States Bankruptcy Court for the Southern District of New York and coordinated proceedings in the Supreme Court of Bermuda, both of which are separate from the cases of Global Crossing. Asia Global Crossing has announced that no recovery is expected for Asia Global Crossing's shareholders. Asia Netcom, a company organized by China Netcom Corporation (Hong Kong) on behalf of a consortium of investors, has acquired substantially all of Asia Global Crossing's operating subsidiaries except Pacific Crossing Ltd., a majority-owned subsidiary of Asia Global Crossing that filed separate bankruptcy proceedings on July 19, 2002. Global Crossing no longer has control of or effective ownership in any of the assets formerly operated by Asia Global Crossing.

Please visit www.globalcrossing.com for more information about Global Crossing.

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