



Global Crossing Introduces Ready-Access[®] to Provide Full Conference Call Control to Canadian Customers at Telecon West 99

Ready-Access[®] Offers Flexibility and Unprecedented Control With Web Moderator, Dial-Out Capability and Toll-Free Service

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Anaheim, CA – Global Crossing Conferencing (NASDAQ: GBLX), today announced that it will be expanding its next-generation of its innovative automated conferencing service, Ready-Access[®] to the Canadian market. The industry's first reservation-free, on-demand teleconferencing service, is scheduled to launch in Canada on November 8, 1999, allowing Canadian customers to instantly conduct a conference call anytime, anywhere at a moment's notice.

This on-demand teleconferencing service eliminates the need to use an operator to set up a conference call - Ready-Access users do not have to reserve a conference call in advance - instead, they are assigned a permanent access code and a special Personal Identification Number (PIN) for the chairperson. Each participant simply dials into a toll-free number and enters the access code to immediately join the call, while chairpersons can use their PIN to manage and control the conference call.

"The response to Ready-Access has been extremely positive in the United States, and we are pleased to extend this service to all of North America," said Don Poulter, head of Global Crossing's conferencing division. "Canadian business is moving faster every day and Global Crossing is ready to provide advanced conferencing services to meet their changing needs. Ready-Access cuts through the old conference call bureaucracy and puts customers in instant control of their call, getting business professionals together faster and easier than competing systems."

Ready-Access also places full control of the conference call in the user's hands. Through touch-tone commands, subscribers can lock or unlock the conference and mute or unmute lines. In addition, subscribers can dial out of the conference call and link in other participants. This dial-out capability provides Ready-Access subscribers with the flexibility to add participants at a moment's notice.

The subscriber can also use the "Web Moderator" to control the conference using a standard Web browser. The Web Moderator provides the subscriber with the same features as the touch-tone commands, as well as an online personal telephone directory. A key benefit of the Ready-Access conferencing solution is increased security by providing users with the ability to control who will have access to their call. "We've harnessed the Web to add speed and security to business conference calling in Canada. This is a comprehensive approach that gives our customers the most flexibility and control available today," added Drew McVeigh, corporate vice president of sales in Canada for Global Crossing's Conferencing Division.

Global Crossing's rich conferencing heritage dates back to 1978 with the invention of the first teleconferencing bridge. Ready-Access, the company's Telecon '98 award-winning service, was the industry's first on-demand conferencing product. Currently, Global Crossing holds the second largest market share in the conferencing industry in Canada and handles an average of more than 7,000 conference calls around the world each day.

ABOUT GLOBAL CROSSING

Global Crossing Ltd. (NASDAQ: GBLX) is building and offering services over the world's first global fiber-optic network with 92,700 announced route miles, serving five continents, 24

countries and more than 170 major cities. The Global Crossing Network and its telecommunications and Internet product offerings will be available to over 80 percent of the world's international communications traffic. Global Crossing hosts more than 300 of the top Internet brands in its Global Centers. Among the brands are some of the largest and most densely trafficked sites on the Web, including Yahoo!, The Motley Fool, Ziff Davis, MP3.com and eToys. Through its Global Marine Systems subsidiary, Global Crossing also owns the largest fleet of cable laying and maintenance vessels in the world and currently services more than a third of the world's undersea cable miles. Global Crossing is included in both the S&P 500 and the NASDAQ 100. Global Crossing's operations are headquartered in Hamilton, Bermuda, with executive offices in Los Angeles, California, Morristown, New Jersey, and Rochester, New York. The Conferencing Division, headquartered in Denver Colorado, is an industry leading conferencing technology developer. For more information, visit www.globalcrossing.com. For conferencing specific information visit www.confertech.com.

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Ready-Access® is a registered trademark of Global Crossing conferencing.

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