



Global Crossing Positions PriorityConnectSM to Lead Dedicated Internet Access Market

- Introduces industry-leading Service Level Agreement for dedicated Internet.
- Complements market-setting connectivity pricing for small and medium size businesses.

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Rochester, NY – Global Crossing (NASDAQ: GBLX) today announced enhancements to its PriorityConnectSM dedicated Internet access product, including a comprehensive 100 percent availability Service Level Agreement (SLA) for its U.S. business customers. In addition to pledging "always-on" network uptime, Global Crossing's dedicated Internet SLA offers industry-leading assurances for latency, packet loss, outage notification and installation.

"Business transactions are now conducted in milliseconds instead of days or weeks. With commerce moving at such a hectic pace, companies have to be assured they have reliable Internet connectivity or fall victim to the competition," said Donna Reeves, president of business services for Global Crossing North America. "Global Crossing is answering that challenge and backing it up with a service level agreement that eclipses those offered by our competitors."

Global Crossing's dedicated Internet SLA includes:

- Availability - 100 percent availability for the Global Crossing access port and network
- Latency - 70 millisecond average roundtrip latency between hubs on Global Crossing's Internet Protocol (IP) backbone
- Packet loss - 4 percent maximum packet loss within Global Crossing's network backbone
- Outage notification - 15 minute proactive notification of network outages
- Installation - 40 days or less installation for fractional and full T-1 circuits; 60 days or less installation for full DS-3 circuits

PriorityConnect is designed to be extremely flexible and scalable so that a business can grow its connectivity services as its data needs grow. Global Crossing's PriorityConnect data customers are linked to the industry-leading North American Crossing Internet Protocol backbone, enabling even the most bandwidth intensive applications.

"When you combine Global Crossing's SLA with our extremely aggressive dedicated Internet pricing, we offer a value proposition that is hard to ignore," commented Reeves. "Our dedicated T-1 pricing is the lowest in the industry, and our other Internet products are equally competitive. All of this traffic is carried over one of the most technologically advanced IP networks in the nation."

The market for high-speed connectivity is expected to grow over 1400 percent from nearly \$3 billion in 1998 up to over \$40 billion by 2003. With available capacity to outpace that demand, Global Crossing offers customers one of the most reliable IP networks in the nation, with the lowest latency for real-time applications. The IP portion of North American Crossing links more than 120 metropolitan areas and currently operates at OC-48 (2.5 Gbps) and will scale to 5 Gbps in early 2000.

ABOUT GLOBAL CROSSING

Global Crossing Ltd. (NASDAQ: GBLX) is building and offering services over the world's first global fiber-optic network with 92,700 announced route miles, serving five continents, 24 countries and more than 170 major cities. The Global Crossing Network and its telecommunications and Internet product offerings will be available to over 80 percent of the world's international communications traffic. Global Crossing hosts more than 300 of the top

Internet brands in its Global Centers. Among the brands are some of the largest and most densely trafficked sites on the Web, including Yahoo!, The Motley Fool, Ziff Davis, MP3.com and eToys. Through its Global Marine Systems subsidiary, Global Crossing also owns the largest fleet of cable laying and maintenance vessels in the world and currently services more than a third of the world's undersea cable miles. Global Crossing is included in both the S&P 500 and the NASDAQ 100. Global Crossing's operations are headquartered in Hamilton, Bermuda, with executive offices in Los Angeles, California, Morristown, New Jersey, and Rochester, New York. For more information, visit www.globalcrossing.com.

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